

Food and Beverage Supervisor

Your new workplace

Bonville Golf Resort located just 10 minutes south of Coffs Harbour on the Mid North Coast of NSW is an award winning property consisting of a championship golf course, 30 accommodation suites, clubhouse facilities housing our award winning Flooded Gums Restaurant and onsite Conference and Function facilities. Our Flooded Gums Restaurant has previously been awarded a 1 'Hat' by the Sydney Morning Herald Good Food Guide Awards, the 1st and only Golf Resort in Australia to be awarded a prestigious 'Hat'.

Your new role

As a Food and Beverage Supervisor you will primarily be responsible for supervising and delivering outstanding and friendly food and beverage service in our award winning Restaurant for lunch and dinner service.

Your primary responsibilities include:

- Greet and seat guests with a smile
- Set-up, maintain, cleaning and pack-down of work areas
- Food and beverage service to the Restaurant and Functions departments
- Monitor the quality and consistency of all food served from the Kitchen
- Supervise F&B staff and manage rosters
- Arrange indoor and outdoor furniture to suit business needs and customer requests
- Respond to guest enquires and requests and resolve customer complaints in a timely, friendly and efficient manner according to departmental guidelines
- Ensure departmental policies and procedures are implemented and followed and schedules/checklists are completed according to requirements
- Operate POS system and take payment for guest accounts

Your skills and experience:

We are an award winning Restaurant due to our strong Food and Beverage knowledge and exceptional fine dining service. As such, to be considered for this role, it is expected that the successful candidate MUST demonstrate the below criteria:

- Previous hospitality experience in a similar role (preferably in a fine dining/reputable environment, not a fast food or café environment).
- Be a people person, passionate about the hospitality industry and committed to delivering exceptional customer service
- A high level of maturity and ability to professionally communicate clearly (in English) to a diverse range of guests
- Have excellent presentation and grooming standards
- Ability to work both autonomously and as part of a team
- Must be highly organised
- Must be physically able to stand/walk for prolonged periods
- Have a current NSW RSA qualification

About you:

As a Food and Beverage Supervisor you are a passionate and confident hospitality professional who enjoys working on the front line where you can interact with and serve people and build and harness positive relationships with our customers.

If you believe this role is your next career move, please forward your application to ohs@bonvillegolf.com.au